

# Cashback Promotion – Terms and Conditions

## 1. THE PROMOTER

The promoter is Nuki Home Solutions GmbH, Münzgrabenstraße 92/4, 8010 Graz, Österreich, (mentioned below as „Nuki“).

## 2. PARTICIPANTS

All participants must be over 18 years of age. They must act as commercial buyers and have to identify as these on demand. Distributors and resellers are excluded from this promotion.

All participants automatically accept the following terms and conditions.

## 3. TERMS AND CONDITIONS

In order to take part in the Promotion, it is necessary to purchase a Nuki Combo in the period from 01 January 2020 to 01 January 2021 (the “Promotion Period”) in the Nuki Shop. Nuki reserves the right to extend the action period at its own discretion. The customer qualifies for the cashback bonus by the allocation of access permissions. Access authorizations are deemed to be qualified after the first-time use. For verifiability, Nuki Web must be activated on the Smart Lock. The application for the cashback bonus can only be made online. For this, the customer has to complete the form provided on the promotion page. Within 60 days of the purchase date, the customer has to fill out the form with his personal data, purchase date, product name, Nuki ID, Nuki Web ID. The customer must have a place of residence in the European Union, Switzerland, Liechtenstein or Norway. In addition, the participant must indicate his bank account (credit institution, account holder, IBAN and BIC). The Nuki ID is located on the back of the Smart Lock or be found in the connection status screen. The Nuki Web ID is the registered e-mail address at the registration of Nuki Web.

#### 4. Bonuses Cashback Aktion

Access Permissions	Bonus
50 Permissions	250,00 €
40 Permissions	200,00 €
30 Permissions	150,00 €
20 Permissions	100,00 €
10 Permissions	50,00 €

#### 5. PROCESS

The customer buys a Nuki Combo and adds permissions to the employees. As soon as they have installed the Nuki App and used it to unlock or lock the Smart Lock for the first time, the invitation is considered to be qualified and counts for the bonus.

The purchase date is based on the invoice. Each company can participate only once in this promotion. It is not permitted to apply the bonus for one stage and later on a further bonus for the next stage. In this case, the payout will be the first payout stage.

After successful validation of the application, the customer receives a confirmation by e-mail and the bonus is paid within 90 days to the specified bank account. A cash payment is not possible.

In case of questions, the customer service is available by e-mail: [contact@nuki.io](mailto:contact@nuki.io)

Participation is only possible online.

If the customer makes use of the right of return or objection after the purchase, the bonus claim is non-refundable. Already paid bonuses must be repaid forthwith.

Dealers and other resellers, their employees and their dependents are excluded from the promotion. Intermediaries and retailers are not allowed to participate in the name of their customers. Nuki assumes no warranties for product availability during the promotion period. If the payment of the bonus generates a taxable advantage, the obligation to pay these taxes stay with the recipient. Nuki does not provide receipts of the bonus paid.

Nuki reserves the right to decline incomplete, incorrect, amended or illegal submissions. If the participant has not received any feedback from Nuki within two weeks of registration, he will be asked to notify Nuki by email at [contact@nuki.io](mailto:contact@nuki.io).

Customers with an incomplete registration will be notified by email and asked to provide the missing details within 60 days after the purchase. If the participant does not fulfill this or provide again incomplete information, entitlement will lapse. Each company is only allowed to participate in this promotion once.

Personal data such as name, address, etc. are only stored and processed by Nuki within this special promotion. These data will be treated strictly confidentially, passed on to third parties only if necessary for the execution of this action and only used with prior express consent for advertising purposes.

The legal process is excluded.

Nuki employees, as well as their family members, are excluded from participation.

Nuki reserves the right to change the conditions of participation at any time without prior notice or reason, suspend or terminate the promotion. Nuki makes use of this possibility in particular if, for technical reasons or for legal reasons, proper performance of the action can not be guaranteed.

These conditions of participation are subject to Austrian law and must be interpreted accordingly and all disputes arising out of or in connection with them are subject to the non-exclusive jurisdiction of the Austrian courts.

## **6. LEGAL INFORMATION**

### **Nuki Home Solutions GmbH**

Münzgrabenstr. 92 / 4

8010 Graz

<http://www.nuki.io>

Commercial register: LG für ZRS Graz

Commercial register no.: FN 422826d

VAT: ATU69049727

Appropriate regulating authority: Magistrat Graz

Appropriate chamber: Wirtschaftskammer Steiermark; FG Unternehmensberatung,  
Buchhaltung und IT

Changes and errors excepted